77529

PATENT

ED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Jim Beck III

Art Unit: 2655

Serial No.:

09/484,140

Filed:

January 18, 2000

For:

AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING

SYSTEM AND METHOD

Attorney

Docket No.:

77529

RECEIVED

AUG 1 2 2004

AMENDMENT B

Technology Center 2600

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

In conjunction with the Request for Continued Examination filed herewith, please amend the aboveidentified application as follows: